



# Incident Management Team Training

## Purpose

To develop a group of candidates from the same organisation to perform effectively as an Incident Management Team (IMT).

## Who should attend?

This course is suitable for personnel nominated to roles on an IMT and is applicable to any organisation that operates high-hazard sites. Typically, candidates for this course will be from core roles in the same organisation, including operations, logistics, communications and HR. In their functional role, they will support the organisation's operational response and manage wider, longer-term impacts to the organisation, including stakeholder relations and business interruption.

## Method

Before scheduling your training, we work with you to identify current levels of competence, so we can identify development objectives for the team. We increase the experiential element progressively so that, by the second day, candidates are developing their skills through experiential learning in simulations. We create the space for delegates to experiment in a safe environment and reflect on results.

## Why work with us?

We believe compliance not only satisfies the regulator, but is also good for business risk management. In fact, if establishments are going to comply, they might as well ensure good practice at little or no extra cost. We believe in an evidence-based approach, using competencies extracted from The Regulations and Guidance. We believe in competence development, which involves experiential learning more than just transfer of information; and we believe in gaining assurance on competence through assessment under realistic conditions.

**Duration** 2 days (days may be consecutive or separated)

## Course content

- ✓ Emergency management principles
- ✓ Emergency management structure and process
- ✓ Roles and responsibilities on the IMT
- ✓ IMT leadership and facilitation
- ✓ Situational awareness and decision-making process
- ✓ Liaison with the emergency services
- ✓ Information management and reporting
- ✓ Stakeholder management and communications

## Locations

This course is conducted at our facilities in Reading, Hathersage and Leeds. See the website for course locations and availability. The course can also be conducted at your site, on dates to suit your schedule, for between 6 and 12 candidates. Please contact us through the website to discuss this option.

## Accreditation

This course is not formally assessed or accredited. The emphasis is on competence development, so candidates are actively coached and mentored towards successful performance. Quantitative and qualitative feedback is provided, with a development plan, to ensure teams can apply learning to the workplace.